

## **FILING COMPLAINTS AGAINST AN ARIZONA HOSPITAL**

Courtesy of  
PATTON LAW PRACTICE  
8300 North Hayden Road, Suite 207  
Scottsdale, AZ 85258  
480.905.9208 or 1.888.905.9208 (toll free)  
www.azmedmal.com

To file a complaint with the State of Arizona:

Arizona Department of Health Services  
Office of Medical Facilities  
Attn.: Ms. Virginia Blair  
1647 E. Morten Ave., Ste. 160  
Phoenix, AZ 85020

Provide the following in writing:

1. Name of patient and complainant, if applicable
2. DOB and SSN
3. Return mailing address
4. Name of facility
5. Date of admittance
6. Date of discharge
7. Date of incident
8. Brief description of incident and parties

The complaint will be assigned an investigation number and if necessary can be forwarded to medicare for further investigation. You can view redacted complaints at the Office of Medical Facilities, but you must call first to have them prepare a redacted copy for review. They like to have at least a few days' notice.

QUESTIONS about filing a complaint with the State:

Ph.: 602.674.9750 (Bonnie Stewart, RN)

To file a complaint with a national accrediting agency for Hospitals:

JCAHO (Joint Commission on Accreditation of Healthcare Organizations) [www.jcaho.org](http://www.jcaho.org)

Print out a Quality Incident Report Form from their site, then:

Fax: Office of Quality Monitoring  
630.792.5636

OR

E-Mail: [complaint@jcaho.org](mailto:complaint@jcaho.org)

QUESTIONS about filing complaints with JCAHO:

1-800-994-6610 (8:30 - 5:00 CST)